



HUNTSVILLE UTILITIES — CUSTOMER SERVICE FEES
Effective October 1, 2021

➤ Account Set-up/Transfer/Temp to Perm.....	\$70.00
Accelerated	\$95.00
Second Trip/Additional	\$70.00
After 6:00 p.m. weekends, holidays additional.....	\$100.00
➤ Reconnect Paid Delinquent Account (AMI Meter)	\$60.00
➤ Reconnect Paid Delinquent Account (Non-AMI Meter)	\$95.00
After 6 p.m., weekends and holidays	\$115.00
➤ Trip Fee	\$30.00
Field Collect Fee.....	\$65.00
Field Collect and Reconnect (Only until 3 p.m.).....	\$135.00
➤ Reconnect Paid Delinquent Account at Pole/Weatherhead	\$160.00
Field Collect and Reconnect (Only until 3 p.m.).....	\$200.00
Reconnect Cut on Pole/Weatherhead (10:00 p.m. Friday - 6:00 a.m. Monday), weekends & holidays	\$200.00
➤ Returned Item.....	\$35.00
➤ Accelerated <u>Overhead</u> Electric Service.....	\$245.00
➤ Accelerated <u>Underground</u> Electric Service.....	\$260.00
➤ Accelerated Electric Service Tap.....	\$160.00
➤ Disconnect/Reconnect/Operate Cut-off for Customer	\$90.00
(<i>Trouble or Convenience</i>) 10:00 p.m. Friday - 6:00 a.m. Monday), weekends & holidays	\$100.00
➤ Service Out (<i>Customer Problem, Minimum Charge plus Materials</i>).....	\$90.00
(10:00 p.m. Friday - 6:00 a.m. Monday), weekends & holidays	\$100.00
➤ Meter Test (At Customer's Request)	
ELECTRIC	\$115.00
GAS	\$60.00
WATER	\$60.00
➤ Reread Meter (At Customer's Request or Due to Accessibility)	\$50.00
➤ Pilot Lighting on Active Service	\$50.00
After 11 p.m., weekends and holidays	\$80.00
➤ Thermocouple Replacement (Includes Pilot Lighting).....	\$55.00
After 11 p.m., weekends and holidays	\$85.00
➤ Install secondary Lightning Protector.....	\$80.00
➤ Standard Residential Security Deposit.....	\$300.00
(<i>See Residential Deposit Policy for other options.</i>)	
➤ Retention of Standard Residential Security Deposit	3 years
(<i>Each account to remain secured by \$100</i>)	
➤ Inspect and reseal meter base	\$60.00
➤ Meter Tampering	\$250.00

