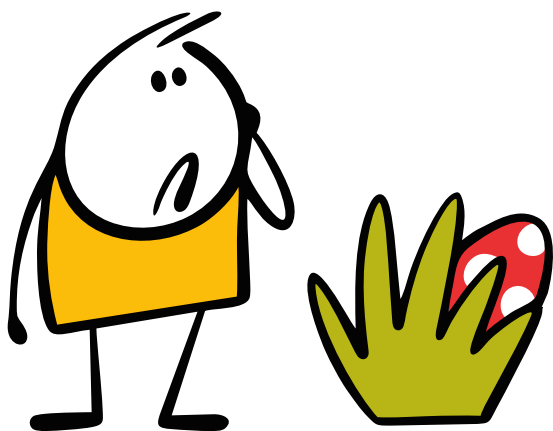


**So you think you smell
that lost Easter egg?**



**If you don't see the egg
easily, leave the area.**

**Natural Gas LEAKS
SMELL like
ROTTEN EGGS!!!**

**Natural gas has no
odor so Mercaptan,
which smells like
rotten eggs, is added.**



If you smell the distinctive rotten egg odor of natural gas, hear a hissing sound near a gas meter or pipeline, or if you see a broken line follow the steps below:

- **Evacuate everyone immediately, including pets.**
- **Leave the door open behind you as you evacuate the premises.**
- **After leaving the location, call 911 and Huntsville Utilities at 256-53LIGHT (256-535-4448).**
- **If the leaking gas ignites, don't attempt to extinguish the flames.**
- **Keep other people and animals away from the area.**

Considering using a third-party payment service to pay your utility bill?

While many are legitimate services, it's important to know that they may wait several days—or weeks—to transfer your payment to HU after they charge your credit/debit card. This may cause your utility bill payment to be late, resulting in additional charges. Many of these companies also charge service fees.

For a list of ways to pay your bill that immediately credit your account, visit

**www.hsvutil.org/payment_methods
or scan the QR code.**



If you have any questions, please call our Contact Center at 256-535-1200.



www.hsvutil.org

Search "Huntsville Utilities" on these social/informational platforms:



Huntsville Utilities is an equal opportunity residential utility service provider. We do not discriminate in the terms, conditions, or provision of services based on race, color, religion, sex, disability, familial status, or national origin.

Huntsville Utilities es un proveedor de servicios residenciales públicos (electricidad, gas y agua) que ofrece igualdad de oportunidades. Nosotros no discriminamos en los términos, las condiciones, o las provisiones de nuestros servicios basados en la raza, religión, color, sexo, discapacidad, estado familiar u origen nacional.