



HU Line Clearance personnel work year-round to maintain reliable service.

Customer Service Schedule Changes

Customer Information Center

Beginning Tuesday, June 1st, the hours of operation for our residential call center will change.

The new hours are 7am to 6pm, Monday thru Friday. You can reach the call center at (256) 535-1200.

PLEASE NOTE: This change does not affect the Outage Reporting number, (256) 53-LIGHT, which is available 24/7.

Richard Showers Center Payment Kiosk Hours Expanded

The Richard Showers Center has expanded its hours meaning the Huntsville Utilities Payment Kiosk (located in the entry foyer) is available even more hours.

Monday - Friday	8am to 8pm
Saturday	9am to 1pm
Sunday	1pm to 5pm

For a complete list of kiosk locations visit www.hsvutil.org/customer-service-center/billing-payments/

Need help using the kiosk?

A 2-minute instructional video, titled *Huntsville Utilities Self Service Kiosks For Bill Payment*, is available on Huntsville Utilities' YouTube channel or you can scan the QR code to the right with your smart phone and watch it!



www.hsvutil.org



Huntsville Utilities



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Huntsville Utilities is an equal opportunity residential utility service provider. We do not discriminate in the terms, conditions, or provision of services based on race, color, religion, sex, disability, familial status, or national origin.

Huntsville Utilities es un proveedor de servicios residenciales públicos (electricidad, gas y agua) que ofrece igualdad de oportunidades. Nosotros no discriminamos en los términos, las condiciones, o las provisiones de nuestros servicios basados en la raza, religión, color, sexo, discapacidad, estado familiar u origen nacional.