



Introducing Our New Meter Reading Partner



Starting March 1st, Bermex Meter Services will start reading Huntsville Utilities' customer meters.

In 2013, Huntsville Utilities started using an outside source for meter reading. Huntsville Utilities no longer has to pay personnel or maintain service vehicles, a cost-saving measure to help keep rates low.

Bermex Meter Services personnel will be required to carry Bermex identification, complete with a Huntsville Utilities authorized photo. They will wear specific attire of bright yellow safety vests and blue shirts. The blue shirts will identify them as Bermex Meter Services. The yellow safety vests are also imprinted with Meter Services. Bermex staff will be driving white trucks with the Bermex logo on the front doors, and additional signage on the back, including a safety reporting phone number bumper sticker.

Huntsville Utilities will maintain a Meter Technician department to test and service your meters, as well as turning services on and off.

All Customer Service questions regarding your meter reading and its functionality will still be reported to Huntsville Utilities. Please call **Customer Service at 256-535-1200** if you suspect a meter reading error or require help with any Huntsville Utilities service.



For more information about your utilities visit
www.hsvutil.org:



Huntsville Utilities



HsvUtilities



Huntsville Utilities



Huntsville Utilities



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Huntsville Utilities es un proveedor de servicios residenciales públicos (electricidad, gas y agua) que ofrece igualdad de oportunidades. Nosotros no discriminamos en los términos, las condiciones, o las provisiones de nuestros servicios basados en la raza, religión, color, sexo, discapacidad, estado familiar u origen nacional.